

Work Crew Information

Lost Canyon is able to offer low camp fees due in part to our system of volunteer work crews. Lost Canyon **does not** hire additional dining room staff, dishwashers or retail staff. Instead we require every group to provide the people to serve for the weekend in these positions. These people can be high school students or older (14 is the minimum age). We also ask that you provide one work crew coordinator, trained by our camp staff upon arrival, and 3-5 additional adult work crew bosses to lead each area and direct the work crew volunteers.

Work crew are not charged a camp fee, and come to Lost Canyon based on a ratio of **approximately 1** for every 10 paying guests, including the work crew coordinator and bosses. The exact number of work crew is determined by Lost Canyon staff and will be communicated to the camp director. Work crew does not count toward meeting your minimum number of paying guests. You will also need to account for them in your housing requests.

Work Crew Expectations

Ten things to know to make your time a success:

1. *The goal of Lost Canyon is to serve guests like Christ would serve them: in a humble and generous way that provides a context in which people feel loved and welcome.*
2. Each work crew should have a work crew coordinator (this person should not be assigned any other role such as camp director, band member, etc.), and 3-5 adult (age 20 or older) work crew bosses to help direct each of the areas. **Select work crew bosses who can lead effectively and who can get the job done by working along-side the work crew volunteers.** The work crew coordinator's name, phone number, and email address should be forwarded to the guest group communicator at least 4 weeks prior to your group's arrival. Additional training information is available and may be requested from the guest group communicator.
3. Every group is required to bring a work crew to provide help in the kitchen, dining room, dishwashing area and retail spaces. Work Crew members will be expected to stay in the same role for the duration of the retreat. No rotation or switching of jobs is allowed.
4. Work Crew must be a **minimum of 14 years old**, able to lift or carry 30-50 pounds, and physically able to be standing and walking while working for up to 10-12 hours. Mothers with infants who can't be present for all the work required will not count toward work crew minimums.
5. The Work Crew will be responsible for: food prep, dining room set up, serving meals, retail areas and cleaning. The camp staff will provide leadership and training for all that needs to happen associated with food service and retail spaces. At the end of each day, the dining and kitchen facility and retail areas are to be completely cleaned, closed, and ready for the next day.
6. The Work Crew Orientation will begin **2 ½ hours** before the first food event, so Work Crew should plan to arrive at least 30 minutes before training. Even if they have done work crew before, they must receive the required safety training EVERY time they serve. We will not begin training until the group is present in full. If the Work Crew does not arrive on time for training, please know it may push any scheduled event back.
7. To maintain a professional appearance and to follow local health codes, the Work Crew will wear appropriate attire... Shirt with sleeves, pants or long shorts, closed-toed shoes (no sandals), shoulder-length or longer hair tied back, free of jewelry or accessories on hands & wrists, healthy hygiene, etc. Dress for the climate and for the job.
8. **After the last meal of the weekend, there are several final cleaning tasks that will take approximately 2 hours. Because of this, the Work Crew should not use the same transportation as the campers, and must be prepared to stay until the job is complete.**
9. Work Crew folks may not come as regular campers, as their jobs will take a majority of their time. Depending on the program schedule and the quality of the Work Crew and bosses, the work crew can expect to work about 2 to 4 hours on the first night, 9 to 12 hours on day 2, and 4 to 6 on the last day. Generally, there are breaks in between each meal. Work Crew should be managed in such a way to get plenty of rest.
10. Bring the right number of work crew, with the right skill sets, and make sure they come on time, so we can help you keep to your schedule.

THESE GUIDELINES WILL DRAMATICALLY IMPACT THE QUALITY OF YOUR WORK CREW EXPERIENCE AT LOST CANYON. THANK YOU FOR YOUR ATTENTION TO THESE DETAILS.